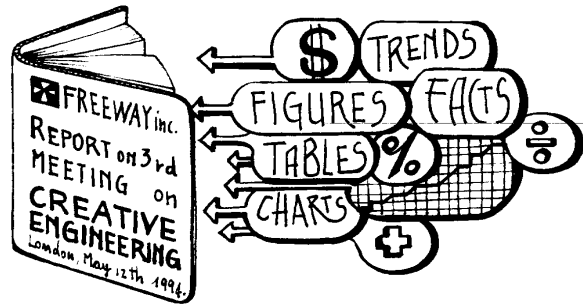


Technical Documents by Doc-a-Ware



Clear and user-friendly Manuals add quality to your products

Producing user Manuals may lead to serious quality and resource problems:

Quality issues

- * The technical language must be suited to the end users
- * Manuals should catch the users' attention
- * Manuals should be easily-consultable and user-friendly
- * Manuals should be function-oriented more than product-oriented
- * Manuals should be consistent and homogeneous in style and language
- * Manuals should offer examples and illustrations
- * Manuals should be designed in order to facilitate their future updating

Resource issues

- * Very short product delivery time
- * No internal resources to devote to end users documentation
- * Priority given to design and development of the product
- * A good designer usually writes inadequate Manuals Besides, he may stop being a designer at all
- * Professionally-produced user documentation saves on training, support and updating costs
- * Complementary services such as printing, publishing, translation, etc. should be taken into consideration

Doc-a-Ware offers you the solution by DESIGNING, WRITING, EDITING and PRINTING your Manuals (translations included) from the very beginning to the very end.

Doc-a-Ware can :

- ◆ Create a technical Manual on the basis of the project detailed or insufficient documentation
- ◆ Integrate autonomously, if necessary, the information available:
 - by directly contacting the designers
 - by testing the product (software, appliances, system...), when possible
 - by using its personal knowledge and field expertise

**A turn-key service
with costs and time guaranteed.**



Aware of the Importance
of Documenting

Heterogenous informatic systems



You obtained a work order for the organization and development of a big informatic system, integrating traditional mathematical models with more recent ones. The project has been subdivided into modula and assigned to different and heterogeneous working groups.

Documentation needs to be provided by contract, but you do not have enough time to



Doc-a-Ware administrates the collection, integration, planning and creation of the necessary DocWare.

As a by-product of the work performed, Doc-a-Ware establishes a network of information among the projects different working groups, which may also be documented and available for the coordinator's present and future requirements.

Third parties projects



You started an innovatory research and development study which is very demanding and must be quickly performed. You have ordered part of the work to consultants and small companies, but the third party is not producing any internal or external documentation of the project.



Doc-a-Ware enters the project by creating the missing documentation, collecting and re-organizing the information also with the help of ad-hoc interviews. It gives a key support to the project running and progress and produces the "product DocWare" for the final users.

Pilot plants



You are starting a pilot plant. You do not have any documentation because your design engineers are still working on the setting-up. You also need support in the control of the starting process itself.



Doc-a-Ware offers you its professional experience and skills for the support in the starting process. At the same time, it collects the necessary information to produce a first and then a

Industrial researches



You need to prepare an industrial research proposal satisfying all the necessary scientific and technical requirements in order to obtain financial support. You have got good ideas, but you do not have enough time to devote to their presentation or to confront them with the state of the art.



Doc-a-Ware performs ad-hoc bibliographic researches on the subject and prepares for you a monographic study, setting your ideas in the current research frame. Upon request, it may also provide you with technical experts who could act as project revisers or consultants.